



DEFENSE LOGISTICS AGENCY
DEFENSE SUPPLY CENTER, COLUMBUS
POST OFFICE BOX 3990
COLUMBUS, OH 43216-5000

IN REPLY
REFER TO DSCC-RRR

GENERAL ORDER
NO. 02-03

JUN 3 2003

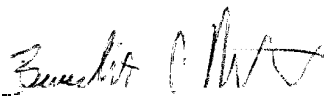
I. Authority: Approval by the DSCC Commander.

II. Pursuant to cited authority and effective immediately the Customer Advocacy Group (DSCC-N) is reorganized as follows:

- a. Establish the EMALL Unit (-NL). Realign EMALL functions and positions from the Non NSN Unit (-NN).
- b. Establish the Contact Center (-NEC). Realign functions and positions from the Call Center Advocates Core Team A (-NABC) and the Call Center Advocates Core Team B (-NABD) to the Contact Center (-NEC). Abolish -NABC and NABD.
- c. Realign functions and positions from the Customer Marketing Support Team (-NAA) to the Application Groups. Abolish -NAA.
- d. Realign functions and positions from the Call Center Advocates team (-NAB) to the Non-NSN Unit (-NN). Abolish -NAB.
- e. Rename the Emergency Supply Operations Center (-NE) the Customer Communications Unit (-NE). Realign functions and positions from Customer Communications Unit (-NA) to Customer Communications Unit (-NE). Abolish -NA.
- f. Rename the Emergency Support Team (-NEA) the Emergency Supply Operations Center ESOC Expeditors (-NEA).
- g. Rename the Special Buys Team (-NEB) the Emergency Supply Operations Center ESOC Buyers (-NEB).
- h. Functions and positions from the Readiness Unit (-NR) have been realigned to the application groups. Abolish -NR.

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BY ORDER OF THE COMMANDER:


BENEDICT C. ROBERTS
Comptroller

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